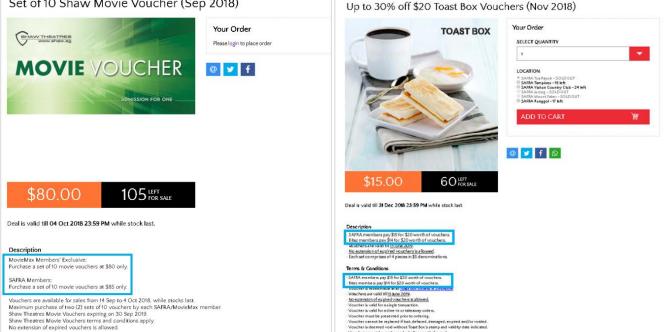


- SAFRA member rate applies to all SAFRA members.
- SAFRA MovieMax member rate applies to SAFRA members who have joined the MovieMax Interest Group (2-year membership at \$30; more details <a href="here">here</a>).
- SAFRA Bitez member rate applies to SAFRA members who have joined the Bitez Interest Group.
- Upon login to treats.safra.sg, we will accord the voucher/item deal price accordingly to your membership type. All valid SAFRA members are eligible to purchase (excluding NSFs on Free Trial Membership).
- Each SAFRA member is entitled to purchase a limited quantity. Refer to the 'Description' and/or 'Terms & Conditions' of each of the respective deals for more details.

#### SAFRA MovieMax

Note the following:





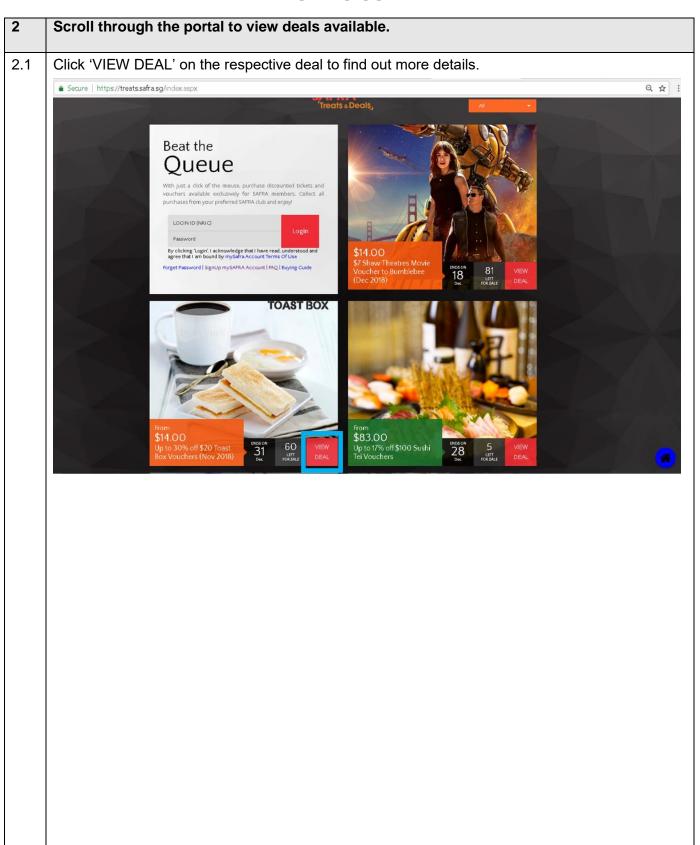
#### Other important terms:

- 1. For Frequently Asked Questions (FAQ) on Purchases, Collection and Usage, read more here.
- 2. For details regarding Terms & Conditions on Purchases, Collection/Usage and Purchasing Eligibility, read more here.

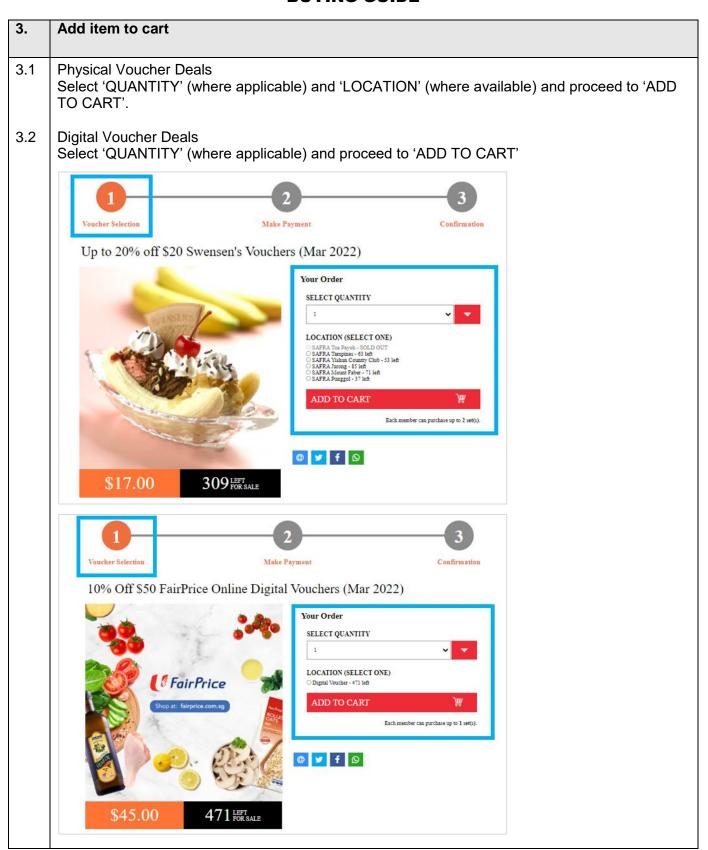


1 Login to treats.safra.sg Login with your m.safra.sg account username and password at treats.safra.sg. 1.1 Don't have a mySAFRA account? Sign up here. 1.2 ■ Secure | https://treats.safra.sg/index.aspx Q # : SAFRA
Treats & Deals Beat the Queue TOAST BOX From \$83.00 Up to 17% off \$100 Sushi Tei Vouchers









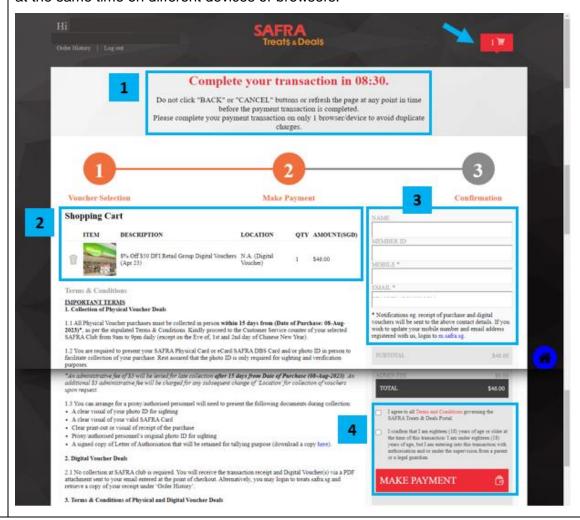


4. Make payment within 15 minutes 4.1 Upon clicking 'ADD TO CART', a pop-up screen will show the 15-minute timer. Payment will need to be completed within 15 minutes. Changes made to the Cart after 15 minutes and/or any unsuccessful transactions (without payment) within 15 minutes, will result in the Cart being emptied. 1 item(s) has been added to cart. Complete your transaction in 14:56. Do not click the 'BACK' or 'CANCEL' buttons or refresh the page at any time during the payment process as it will invalidate your transaction. TOAST BOX Up to 30% off \$20 Toast Box Vouchers (Nov 2018) Location: SAFRA Tampines Quantity: 1 \$15.00



# 5. View and check your cart thoroughly

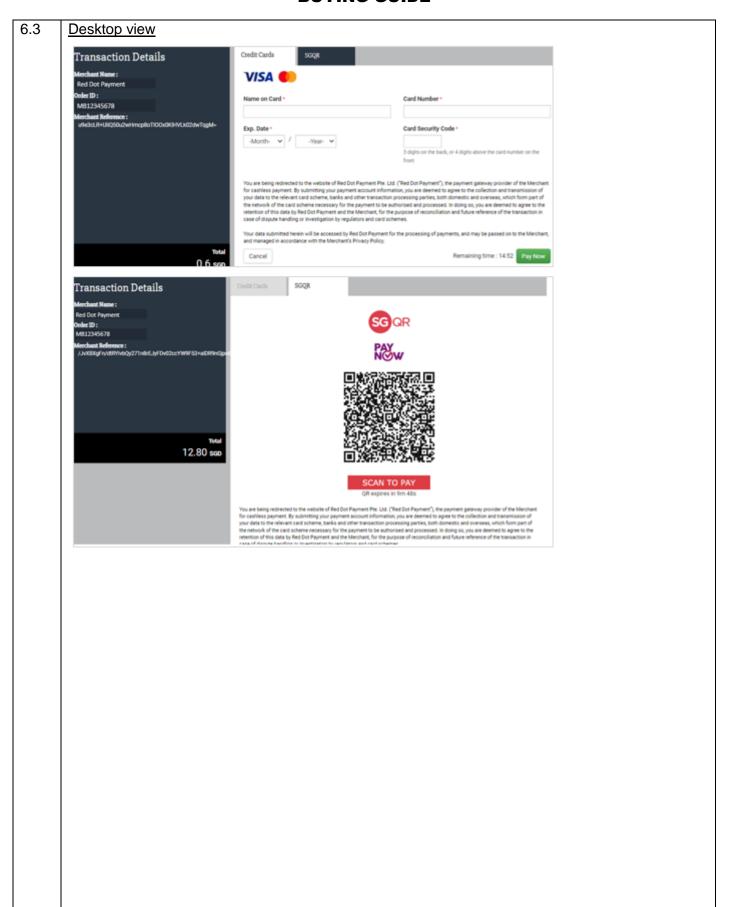
- 5.1 To view Cart, click on the red icon located at the top right corner (see screen shot under Pt 5.3).
- 5.2 Review your Cart by ensuring that:
  - 1. 15-minute timer still allows sufficient time to make payment.
  - 2. Details of the added items are correct (Location & quantity).
  - 3. Name, Mobile and Email are correct. If you wish to update your mobile number and email address registered with us, login to <u>m.safra.sg</u>.
  - 4. You have agreed to all Terms and Conditions by checking the boxes before clicking 'MAKE PAYMENT'.
- Do ensure that you are not logged in to your account with more than one (1) device and one (1) browser. You may incur double or duplicate charges by attempting to make multiple transactions at the same time on different devices or browsers.



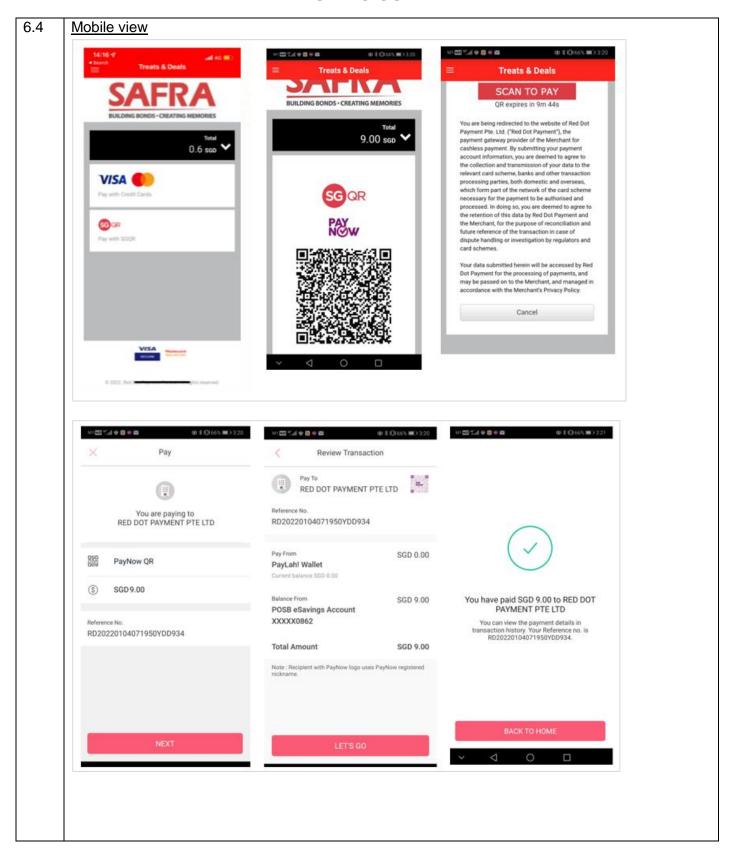


# 6. Confirm and make payment within 15 minutes To complete your transaction, click 'PROCEED' to make payment accordingly. 6.1 6.2 Select either credit card or PayNow via SGQR. Once you have selected the preferred payment type, you are unable to change or reverse. If the transaction is cancelled, you will need to repeat the process, subject to stock availability. ■ Secure | https://treats.safra.sg/shopcart.aspx Q & : Complete your transaction in 14:25. Do not click the 'BACK' or 'CANCEL' buttons or refresh the page at any time during the payment process as it will invalidate your transaction.









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7. What to do if you misplaced the email confirmation? How to check your past purchases?

#### 7.1 Physical Voucher Deals

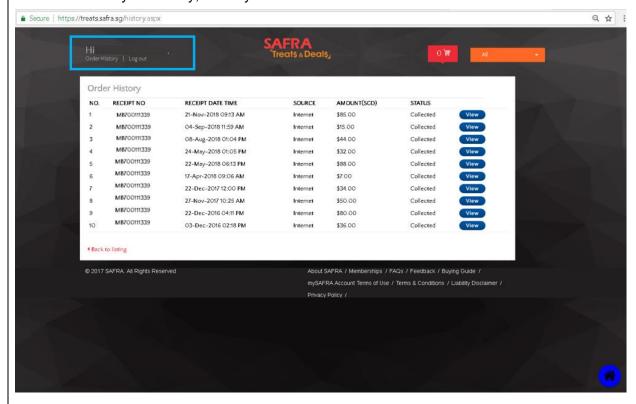
To check your past transactions, log in to Treats & Deals portal, go to your 'Order History' on the top left hand corner and click the 'View' button.

#### 7.2 Important Notes

- 1. All Physical Voucher purchases must be collected in person within 15 days from (Date of Purchase)\*, as per the stipulated Terms & Conditions. Proceed to the Customer Service counter of your selected SAFRA Club from 9am to 9pm daily (except on the Eve of, 1st and 2nd day of Chinese New Year).
- 2. You are required to present your SAFRA Physical Card or eCard/SAFRA DBS Card and/or photo ID in person to facilitate collection of your purchase. Rest assured that the photo ID is only required for sighting and verification purposes.

\*An administrative fee of \$5 will be levied for late collection (after 15 days from Date of Purchase). An additional \$5 administrative fee will be charged for any subsequent change of 'Location' for collection of vouchers upon request.

How do we count 15 days from Date of Purchase?
 Date of Purchase: Friday, 10 May 2020
 Collect by: Saturday, 25 May 2020

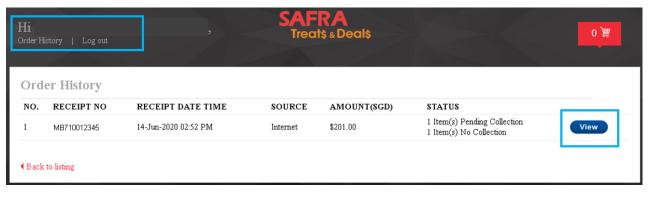


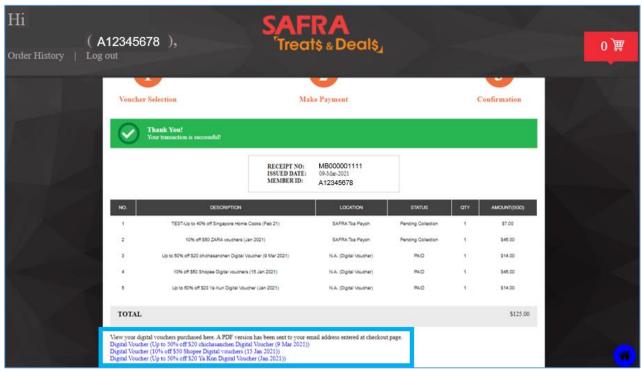


7.3 Digital Voucher Deals

No collection of vouchers is required. You will receive the transaction receipt and Digital Voucher(s) via a PDF attachment sent to your email entered at the point of checkout.

- 7.4 Misplaced your email receipt from us? To retrieve the email and/or Digital Voucher PDF attachment:
  - 1. Check your 'Deleted' folder in your mailbox.
  - 2. Log in to Treats & Deals portal, go to your 'Order History' on the top left hand corner, select the transaction and click the 'View' button. The urls to the Digital Vouchers PDF attachment can be found within the top half of the page.





#### Other important terms:

- 1. For Frequently Asked Questions (FAQ) on Purchases, Collection and Usage, read more here.
- 2. For details regarding **Terms & Conditions** on <u>Purchases</u>, <u>Collection/Usage</u> and <u>Purchasing</u> <u>Eligibility</u>, read more <u>here</u>.